Sustainability

We’re here to be the most customer-centric company in Australia and New Zealand.

What sustainability means to us

Our approach to sustainability focuses on making positive long-term impacts on our customers’ lives, communities, and the environment in which we operate. We’ve prioritised support for customers to drive change in three areas: climate action, housing affordability and First Nations economic empowerment. At the same time, we need to get the basics right by maintaining sustainable business practices and managing sustainability matters responsibly.



Sustainability performance and reporting

Take a detailed look at our performance over the last financial year.

2026 Annual Report (PDF, 16MB)

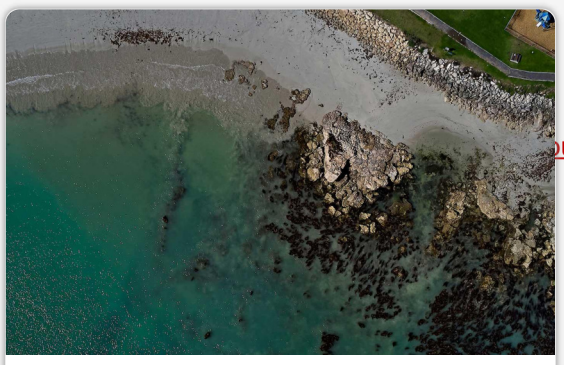
Building a better future

2026 Sustainability Data Pack



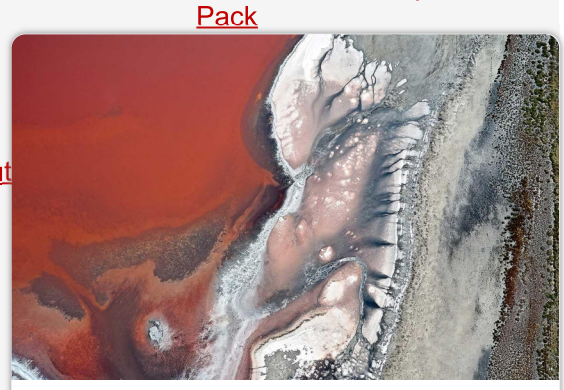
NAB Ready Together

NAB Ready



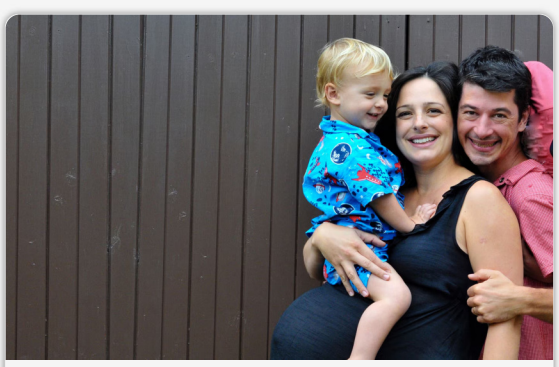
Environment

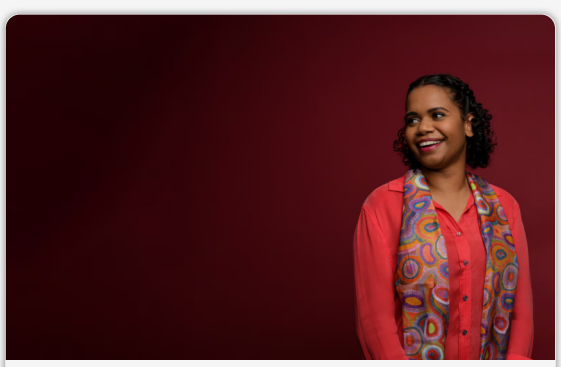
Learn more about our environmental approach.



Climate change

We’re taking steps to address







Customer and community support

First Nations economic empowerment and prosperity

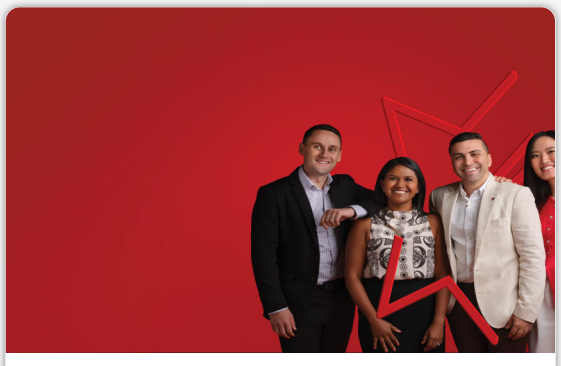
NAB Foundation

A NAB Foundation grant could help your

Learn more about NAB

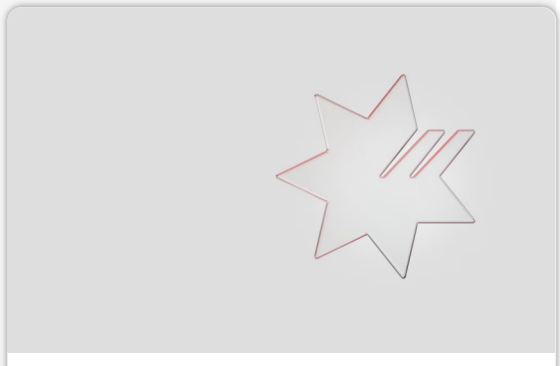


NAB's online security, fraud and scams



NAB Careers

At NAB, we support you to be the best you can be and



Corporate Governance

The guidelines we use when making decisions on business operations.

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Solve problems quickly online with our easy-to-follow guides. Simply select a topic and we'll direct you to the information you need.

Customer Support Tool

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NAB Messaging is available to answer your questions in a secure environment.

1. Log into NAB Internet Banking or the NAB app.
2. Select the **NAB Messaging** icon.
3. Select **Start Conversation**.

Learn more about NAB Messaging

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