16 November 2026

Industry Gift Card Cyber Incident

Gratifii Limited (ASX: GTI) (**Gratifii** or the **Company**) advises that an industry cyber incident has affected Gratifii Connect, however no customer or client data has been accessed or compromised.

This industry breach, affecting many companies dealing with gift cards, has resulted in the temporary removal of gift cards from the Gratifii Rewards Platform. Gift cards have now been reinstated and are trading as normal.

The Company's arrangements with the gift card supplier include transaction controls in such circumstances, which limit unauthorised access to gift cards in the event of unusual trading or abnormal volumes. The stop loss control was set at $26,000 and the company does not believe it has liability beyond this agreed stop loss limit.

The Company holds cyber and crime insurance and has notified its insurer.

The Company will continue to keep the market informed of any material developments in accordance with its continuous disclosure obligations under ASX Listing Rule 3.1.

This announcement has been authorised for release by the Board of Gratifii Limited.

For further information, contact:

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About Gratifii Limited

Gratifii Limited (ASX:GTI) is an ASX listed company transforming the way that loyalty and rewards are managed and delivered. Over 90 enterprise clients rely on Gratifii for their loyalty and rewards across Australia, New Zealand and Hong Kong.
To learn more, visit: www.gratifii.com