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ASX ANNOUNCEMENT

4 November 2026

Norwood achieves ISO 27001 information security certification

Norwood Systems Ltd (Norwood or the Company) (ASX: NOR) is pleased to announce that its operating subsidiary, Norwood Systems (Aust) Pty Ltd, has achieved ISO/IEC 27001:2022 certification for its information security management system, following assessment by Compass Assurance Services.

The certification is a significant milestone in Norwood's strategy to supply voice AI technology to major telecommunications operators and enterprise customers. For these organisations, confidence in a supplier's information security is an important part of selecting a technology partner.

ISO/IEC 27001 is an internationally recognised standard for information security management. Certification gives Norwood independently assessed credentials to bring to customer discussions and supports the Company in meeting supplier assurance and due diligence requirements.

As Norwood develops opportunities for its OpenSpan platform and CogVoice applications, this recognition strengthens the Company's position when engaging organisations that expect their technology partners to demonstrate a structured approach to managing information security.

In its September 2026 quarterly report, Norwood advised that it had passed its external certification audits and expected the certificate in early November. The award of the certificate completes that milestone.

The certificate covers the assets, technologies, systems and processes used to develop, test and maintain Norwood's products and internal services, in accordance with its stated scope. Certification was granted on 29 October 2026; certificate 9218-4461-01 was issued on 30 October 2026 and expires on 29 October 2029.

Paul Ostergaard, CEO and Founder, commented:

> *"This is an important milestone for Norwood. We are building technology for organisations that place enormous importance on security and trust. Achieving ISO 27001 certification gives those customers independent assurance about our approach and strengthens our credentials as we pursue opportunities for OpenSpan and CogVoice."*

This announcement has been approved by the Norwood Systems Board.

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For media enquiries, please contact:

Norwood Systems Ltd
Paul Ostergaard
CEO and Founder
Email: info@norwoodsystems.com
Phone: +61 8 9200 3500

About Norwood Systems

Norwood Systems (ASX: NOR) develops CogVoice voice AI applications and OpenSpan, an operating platform designed to help telecommunications providers deliver and manage voice AI services.