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OFX Group Limited Update on cybersecurity incident

15 October 2026

OFX Group Limited (ASX: OFX) ("OFX") provides the following update on the cybersecurity incident announced on 2 October 2026.

OFX continues to progress in its investigation and analysis of the incident as a matter of urgency.

OFX's investigation has confirmed that the databases supporting its client platforms were not accessed. Based on its investigation to date, OFX has not identified any unauthorised access to client accounts or funds, or any financial loss to clients arising from the incident. OFX's services and systems have continued to operate normally and remain fully available.

OFX's analysis of the data has identified that some personal information was contained in the affected files. The affected files did not contain copies of identity documents. None of the accessed data can be used to make a payment on the OFX platform.

OFX has implemented containment actions and additional monitoring of client accounts in response to the incident.

OFX is in the process of communicating with affected clients and individuals about the incident and is providing further communications identifying the kinds of personal information affected and recommending steps they can take to protect themselves. OFX is also arranging access to specialist identity and cyber support services for affected individuals where available and appropriate.

OFX has notified relevant regulatory and government authorities and continues to work with them.

OFX's investigation into the incident remains ongoing. OFX does not anticipate providing further updates to the market unless there are material developments requiring disclosure under its continuous disclosure obligations.

Authorised by OFX Group Limited Board of Directors

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About OFX Group (ASX: OFX)

OFX is a leading money transfer and financial operations company providing clients with real-time financial control and visibility to do business anywhere in the world. With an innovative platform and 24/7 human support, OFX offers global business accounts, money transfers, payment, corporate cards with spend management and currency risk management solutions to simplify and automate global payments.

A trusted innovator in global money movement for over 25 years, OFX has helped clients move and manage money in 50+ currencies to 180+ countries. Headquartered in Sydney, Australia, with ~700 employees and offices globally including the United States, Canada, United Kingdom, Ireland, New Zealand, Singapore and Hong Kong. ASX listed since 2013, ISO/IEC 27001:2022 certified, licensed in ~50 jurisdictions.

More information is available at <https://www.ofx.com/en-au/investors>