

Sustainability

We are committed to creating sustainable earnings and capital growth.

We are committed to creating sustainable earnings and capital growth for our shareholders and to supporting our stakeholders including employees, suppliers, customers and the communities that we serve.

We regularly engage with our stakeholders to understand their perspectives and to determine the material topics that we focus on under our sustainability framework.



Our Approach to Sustainability

As a global organisation operating across multiple countries, we place strong emphasis on effective corporate governance, minimising our environmental footprint through sustainable practices, fostering a positive and supportive workplace for our people, and contributing meaningfully to the lives of our customers as well as the communities and economies we serve.

Our sustainability approach outlines the steps we are taking to embed sustainability into our operations and highlights our focus and commitment to key sustainability-related issues.

The Sustainability Report provides insights into our management and performance on the environmental, social, and governance (ESG) matters that are most relevant to our business and stakeholders. To gain a more comprehensive understanding of our business context, we encourage readers to view this report alongside Webjet Group's Annual Report, Corporate Governance Statement, and the Board Charters and corporate policies, all of which can be found on this website.

Our sustainability report

Our report reflects Webjet Group Limited's (Webjet Group or Company) management of and performance on key sustainability topics (Environmental, Social and Governance) identified as material to the business and our stakeholders for the FY26 reporting period, being the financial year ended 31 March 2026. It is published annually in line with our Financial Report.

For a more complete understanding of the business context, we recommend this report be read in conjunction with the Webjet Group Annual Report, Corporate Governance Statement, Modern Slavery Statement and the various Board Charters and corporate policies, all of which are available on our website (www.webjetgroup.com/governance).

It should be noted that Webjet Group was demerged from WebTravel Group Limited, formerly Webjet Limited, in September 2024 and the FY25 statistics in this report include six months when the Company was not a separate entity.

This report has been prepared with reference to AASB S2, the Global Reporting Initiative (GRI) Standards, and the Sustainability Accounting Standards Board (SASB) Standards for Internet Media and Services. Our alignment with the GRI General Disclosures and SASB Standards is set out on pages 31 and 32. Where disclosures are identified as partially aligned, we will continue to enhance our data collection and reporting in preparation for mandatory climate related financial disclosures in FY29.

2026 Sustainability Report

You can download or view our 2026 Sustainability Report here.

[Download PDF - 1 MB](#) [View](#)



Our sustainability framework

The four key areas

Our approach to sustainability remains centred around four key areas

Prior to its demerger into Web Travel Group Limited and Webjet Group Limited in September 2024, Webjet Limited undertook an externally supported assessment to identify key sustainability related risks and opportunities. This assessment considered global sustainability developments, regulatory change, industry dynamics, peer practices and stakeholder input.

Following the demerger and building on this prior work, the relevance of our material sustainability topics for the FY25 and FY26 reporting periods was reviewed and confirmed. These topics reflect where we have the greatest potential exposure to risks and opportunities and where effective management is most important to long term value creation.



Engaging our People

Maintaining and growing a highly engaged workforce.



Servicing our Customers

Delivering quality customer service to our customers.



Reducing our Impact

Reducing our operational impact on the environment.



Responsible Governance

Maintaining ethical corporate governance processes.

FY26 Focus

Our Material Sustainability Topics

Grouped into these four key areas, our key material topics are explained in more detail below.

Material sustainability topic

Customer Service and Satisfaction

Why this is important to the Webjet Group

Our businesses are in part dependent on customer satisfaction and loyalty. As well as being able to attract new customers, having strong repeat business is important to ongoing financial performance.

Employee Engagement and Development

Ensuring our people are engaged in their roles and with the Company’s strategy and values. Our performance is highly dependent on our ability to attract and retain talent, particularly key talent. High turnover and loss of key staff could impact our operating and financial performance.

Diversity and Inclusion

We believe embracing diversity enhances work culture and drives business success.
We seek to develop a culture and systems that support accessibility, diversity and inclusion in hiring, promoting and managing our people.

Employee Wellbeing

Ensuring the safety of and supporting the wellbeing of our people. Appropriately managing current and emerging concerns in a timely manner, such as protecting physical health and mental wellbeing in an environment of remote working and its associated challenges.

Business Ethics and Corporate Governance

Building and maintaining an ethical culture of integrity, transparency and accountability at all levels. Having robust policies, systems, leadership, risk management and training in place to support compliance with Australian laws, prevention of misconduct, protection of consumers and to enable effective whistleblowing.

Cyber Security and Data Privacy

Acting to prevent cyber security risks and to protect customer data. This includes the appropriate use of data internally, and the

investment and implementation of technology and management systems to support this. The Company complies with a range of legal and regulatory obligations expected from us by bodies such as IATA and national data protection agencies.

Responsible Supply Chain Management (Modern Slavery)

Understanding, disclosing and managing sustainability risks in our supply chain, including environmental and social impacts. This includes a focus on mitigating modern slavery risks.

Climate Change Risk and Disclosure

Identifying, disclosing and managing climate-related risks and opportunities across the Company. This includes engaging with our supply chain to better understand risks and opportunities and supporting our end customers to make more informed decisions around their travel activity.

Sustainable and Responsible Travel

Playing a role in promoting environmentally responsible and sustainable travel. Being able to offer products that help address changing consumer sentiment and preferences for more sustainable and responsible travel products can also help improve our financial performance.

This information in this section is an extract from our Sustainability Report.

We invite you to review this document in full, in tandem with the Webjet Group Annual Report, Corporate Governance Statement and the various Board Charters and corporate policies, all of which are available within this site.

Mission:

To make travel planning easier, bringing more joy to every journey.

Vision:

To become the first choice for Australasians to book travel.