



2 September 2026

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AUSTRALIA

ELECTRONIC LODGEMENT

– Telstra Group Limited (ACN 650 620 303) – ASX: TLS

Telstra releases external expert findings on July mobile outage

In accordance with the Listing Rules, attached is a market release by Telstra Group Limited for release to the market.

Release of announcement authorised by:

Craig Emery
Company Secretary

Telstra releases external expert findings on July mobile outage

Wednesday, 2 September 2026: Telstra today released the findings of the external expert's investigation of its 8 July mobile outage.

Releasing these findings is an important step in our response to the outage. The findings have been submitted to the Triple Zero service outage Senate inquiry and, along with Telstra's response, are available publicly on Telstra Exchange at <https://tel.st/outagefindings>.

The actions required to implement the findings are not expected to have any impact on FY27 guidance, or any Connected Future 30 ambitions.

Telstra notes an ACMA investigation has commenced into the outage.

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Media reference number: 012/2026

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