

Our impact

We're committed to a sustainable future, helping people unlock their financial potential and fostering a thriving workplace.



Inclusion

Zip believes that inclusion, diversity and respect unlock human potential. We're intentional about creating exceptional experiences, filled with opportunities to listen and learn from each other, building a workplace where our team of Zipsters feel they belong.

We value a team that reflects the communities in which we live and work. We are committed to fostering a safe, fair and inclusive workplace, free from bias and discrimination. We recognise that when we work together, sharing perspectives, we create innovative solutions that drive value for our customers, our communities, and our Zipsters.

[Learn more about working at Zip](#)

Financial wellbeing

We recognise the importance of financial wellbeing and inclusion, responsible lending, and supporting customers experiencing hardship. Zip focuses on ensuring individuals have access to fair, flexible and transparent products. We take a principled, data-driven approach to credit decisioning ensuring customers are provided an appropriate level of credit based on their individual circumstances, and develop products that encourage responsible repayment behaviour.

Community support

We empower our team to give back through paid volunteering leave, supporting charitable causes and events. Zip partners with organisations across Australia, New Zealand, and the US, contributing to fundraising efforts and driving meaningful community impact.

Environmental impact

Zip is committed to measuring and managing our environmental impact. Since 2021, we have measured our Scope 1, 2 and 3 emissions, and we have participated in CDP since 2023 to enhance our transparency and accountability for our environmental impact. While our priority is to reduce emissions across our operations and value chain, we recognise this is a long-term journey. In the interim, we invest in high-quality offset projects to address our greenhouse gas emissions.

[Read more in our Annual Report](#)

Want to know more?

For more information about our Sustainability approach or to inquire about our initiatives, please [reach out to sustainability@zip.co](mailto:reach_out_to_sustainability@zip.co).