

Thursday, 18 June 2026

UPDATE ON THIRD-PARTY CYBER INCIDENT IMPACTING SUNDOCTORS

As announced on 30 April 2026, an external IT service provider used by SunDoctors, a subsidiary of Australian Clinical Labs ('ACL' or 'company') (ASX: ACL), recently experienced a cyber incident. This incident resulted in an unauthorised party gaining access to a limited part of SunDoctors' systems.

SunDoctors has finalised its investigation, which confirmed data was accessed by the unauthorised party with a small portion being taken from the SunDoctors system. At this stage, there is no evidence of any information being disclosed online.

SunDoctors has undertaken a detailed data review as part of its investigation. This review has confirmed that the vast majority of data involved includes basic contact information and some health information, mostly connected to skin cancer checks and related testing.

The investigation was unable to confirm with certainty which individuals were involved in the small portion of data taken from the system. For this reason, SunDoctors has chosen to contact a wider group of approximately 280,000 individuals out of an abundance of caution to make them aware that their information was potentially involved, offer support, and to ensure it is upholding its obligations.

SunDoctors will continue to monitor this situation for any further developments and will take appropriate action if publication occurs to prevent data from being accessed, viewed, or used.

SunDoctors has notified the Australian Cyber Security Centre (ACSC), the Office of the Australian Information Commissioner (OAIC) and the National Office of Cyber Security (NOCS) and will continue to provide proactive updates on any material developments.

A dedicated page has been created on the SunDoctors' website where any further information and updates will be shared: <https://sundctors.com.au/cyber-incident>

ACL can confirm that this incident is limited to a portion of SunDoctors systems. ACL's broader pathology and laboratory environments have not been impacted by this incident.

– ENDS –

This announcement was authorised for release to ASX by the Board of ACL. For further information regarding this announcement, please contact:

Investor Relations

Matthew Cordingley
Chief Financial Officer
Email: matthew.cordingley@clinicalabs.com.au
Phone: +61 (0) 409 287 681

Governance

Eleanor Padman
Company Secretary
Email: epadman@padmanadvisory.com.au
Phone: +61 (0) 422002 91